

RVA Annual Survey 2014: What our members think and said

Thank you to everyone who completed the survey— we had over 50 responses. Overall we are optimistic about the community and voluntary sector in Rother. We know how hard it is currently for many voluntary organisations and we are more than happy to help in anyway we can. We don't always get it right—but we will keep trying until we do.

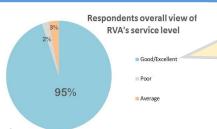
Martin Fisher, Chief Executive

Have always been responsive, communicative and relevant to our specific needs. I have the highest regard, and feel confident knowing that we have a representative sympathetic to our needs and aims.

The presence of RVA is essential for the community. We are grateful for the service it provides.

Very helpful, a great team at

Bexhill East Sussex



What has been your experience

of contacting RVA?

What is your overall experience of RVA?

% of respondents

■ Never

■ Always

51%

45%

55%

12%

86%

51%

The staff are always friendly, helpful and want to do their jobs as well as is ever possible. They actually seem to enjoy working which makes a nice change. Well done

Thank you for the Bulletin. It contains a really impressive amount of useful information

From your website, you would seem not to be a waste of money but the layers of inefficiency and discourtesy suggest otherwise

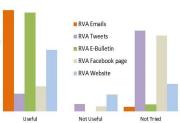


Didn't know you offered half of the this!

We were supported through our 4 years of fund raising to acquire an empty building for community use



100%



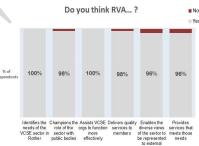
RVA's communication channels

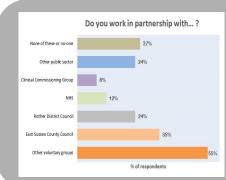


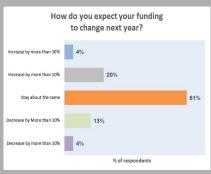
40%

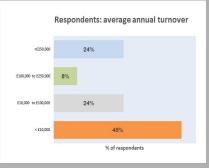
% of respondents

How important is it that RVA...?









Provides telephone support

Provides room hire

20%

