COVID-19 Volunteers - Training and Resources

The following is a collection of useful and accessible resources to support Volunteer Centres, Local Infrastructure Organisations and Volunteer Involving Organisations which have experienced a significant increase in volunteer registrations. The resources have been developed and made available with thanks to NCVO, Volunteering Matters and NAVCA members.

If you are aware of any other useful resource you think we should add, or would like to request training/advice on a topic not currently covered, please email alex.boys@navca.org.uk

Weekly Webinar on COVID-19 related volunteering

NCVO is hosting a weekly webinar every Wednesday at 4pm. This covers all topics related to volunteering during the COVID-19 pandemic and is aimed at Volunteer Centres, Infrastructure organisations and other Volunteer Involving Organisations. You can register here, and watch the video of the 5 May session which is provides a range of information for Volunteer Managers, here.

Training and Advice for Volunteer Coordinators

- NCVO have made their members-only content available to all during the crisis, which includes some extremely helpful resources for those managing/coordinating volunteers, including a four part video training on Good Practice in Volunteer Management (and transcripts).
- A Dedicated page for volunteer managers on coronavirus-specific issues, including the following specific topics:
  - Redirecting volunteers if you cannot take on any more
  - How volunteers are affected by the lockdown
  - Volunteers in key worker roles
  - Furlough and volunteering
  - Insurance and volunteering
  - Volunteer expenses
  - Paying for goods or services
  - Safeguarding for volunteer managers
  - Safeguarding for informal volunteer-led groups
  - DBS checks and volunteers
  - Data protection
  - Recognising and reporting scams

Advice and Training for Volunteers

- Information for new volunteers on how to prepare and stay safe on NCVO’s dedicated webpage
- Information on staying safe and safeguarding for volunteers on Volunteering Matters website
- VODA have made a range of guidance and short videos available for informal volunteer groups
- Support Cambridgeshire have created a short video on tips to keep safe when volunteering
- British Red Cross have prepared a training video and quiz to help you volunteer safely
- A helpful update from the Association of British Insurers clarifies the position around individual insurance and volunteering roles.